### HIGHWAYS INFRASTRUCTURE TRUST



Date: January 05, 2024

To

National Stock Exchange of India Limited	BSE Limited
Exchange Plaza, C-1, Block-G Bandra Kurla	Corporate Relationship Department
Complex, Bandra (E), Mumbai-400051	Phiroze Jeejeebhoy Towers
	Dalal Street, Fort, Mumbai- 400001
Symbol- HIGHWAYS	Scrip Code: 974227 & 974228

Sub: Statement of Investor Complaints for Highways Infrastructure Trust ('HIT/Trust') for the quarter ended December 31, 2023.

#### Reference:

- Regulation 23 of Securities and Exchange Board of India (Infrastructure Investment Trusts)
  Regulations, 2014, read with Circular No. SEBI/HO/DDHS-PoD-2/P/CIR/2023/115 dated July 6,
  2023;
- 2. Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 as amended.

We are enclosing herewith the Statement of Investor Complaints for the quarter ended December 31, 2023 for Highways Infrastructure Trust (the "**Trust**"), issued by Link Intime India Private Limited, Registrar & Share Transfer Agent of the Trust.

Kindly take the above information on your records.

Thanking you,

For Highway Concessions One Private Limited

(acting in its capacity as the Investment Manager of Highways Infrastructure Trust)

Kunjal Shah
Company Secretary and Compliance Officer

Place: Mumbai

CC:-

Axis Trustee Services Limited	Catalyst Trusteeship Limited
("Trustee of the InvIT")	("Debenture Trustee")
Axis House, Bombay Dyeing Mills Compound,	Windsor, 6th floor, Office No.604, C.S.T Road,
Pandurang Budhkar Marg, Worli, Mumbai - 400025,	Kalina, Santacruz (East), Mumbai – 400098
Maharashtra, India	Maharashtra, India



LINK INTIME INDIA PVT LIMITED C-101, 247 Park, L.B.S. Marg,

Vikhroli (West), Mumbai - 400083

Phone: (022) 4918 6000; Fax: (022) 4918 6060

CIN: U67190MH1999PTC118368

Date: 02/01/2024

## HIGHWAYS INFRASTRUCTURE TRUST Investors' Grievances Report Period from 01/10/2023 to 31/12/2023 (ISIN-INE0KXY23015)

Please refer the below consolidated Investor Grievance Details for the period from 01.10.2023 to 31.12.2023.

Description of Investors Grievances for the above Period	No of Grievances
Total Grievances pending at the Beginning of Period	0
Grievances received by Post	0
Grievances received by Emails	0
N.S.E.	0
B.S.E.	0
SEBI	0
Total Grievances attended at the end of Period	0
Total Grievances pending at the end of Period	0

We confirm that NO complaints remained unattended / pending for more than 21 days.

Thanking you, For Eink Intime India Pvt Ltd

**Authorized Signatory** 

# Annexure

	All complaints including SCORES complaints	SCORES complaints	
Number of investor complaints pending at the beginning of the year.	Nil	Nil	
Number of investor complaints received during the year.	Nil	Nil	
Number of investor complaints disposed of during the year.	Nil	Nil	
Number of investor complaints pending at the end of the year.	Nil	Nil	
Average time taken for redressal of complaints	-	-	
For Quarter Ending (QE) Dec 31, 2023			
	All complaints including SCORES complaints	SCORES complaints	
Number of investor complaints pending at the beginning of the Quarter.		SCORES complaints Nil	
the beginning of the Quarter. Number of investor complaints received	SCORES complaints		
	SCORES complaints Nil	Nil	
the beginning of the Quarter.  Number of investor complaints received during the Quarter.  Number of investor complaints disposed of	SCORES complaints Nil Nil	Nil Nil	

	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	Nil	Nil	Nil	Nil	Nil	Nil	Nil
SCORES complaints	Nil	Nil	Nil	Nil	Nil	Nil	Nil
The state of the s							
Complaints re	solved during	FY 2023-2	24 & Quart	er ended d	ecember 31	,2023	
Complaints re	Less than 1 month	FY 2023-7 1-3 months	24 & Quart 3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	Less than 1	1-3	3-6	6-9	9-12	Greater than	Total Nil





Link Intime India Pvt. Ltd.

CIN: U67190MH1999PTC118368 C- 101, 247 Park, L.B.S. Marg, Vikhroli (West), Mumbai - 400 083.

Tel.: +91 22 4918 6000 Fax: +91 22 4918 6060

E-mail: mumbai@linkintime.co.in Website: www.linkintime.co.in

Date: 04/01/2024

TO,

**UNIT: HIGHWAYS INFRASTRUCTURE TRUST** 

#### LIST OF ISIN'S: INEOKXY07018, INEOKXY07026

Sub.:	Statement of Investor Complaints for the period ended as on December 31, 2023 w.r.t. Non-Convertible Debentures ("NCDs")
Ref.:	Regulation 13 (3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations")

We, Link Intime India Private Limited, are the Registrar and Transfer Agents of the Company w.r.t. said NCDs, only for providing electronic connectivity.

We further confirm that during the period from **01**<sup>st</sup> **October 2023** to **31**<sup>st</sup> **December 2023** we have not received any complaints/ grievances from holders of the NCDs issued by the Company and a summary of the same, as required in terms of the SEBI Listing Regulations as mentioned in the below table:

Particulars	No. of Complaints
Pending at the beginning of the quarter	0
Received during the quarter	0
Disposed off during the quarter	0
Remaining unresolved at the end of the quarter	0

This is for your information.

Thanking You.

Yours faithfully,

For Link Putime India Pyt Ltd

Garresh Jadhav

Asst. Vice President - Depository Operations