HIGHWAYS INFRASTRUCTURE TRUST



October 10, 2024

To,

| National Stock Exchange of India Limited | BSE Limited |
|---|---|
| Exchange Plaza, C-1, Block-G Bandra Kurla | Corporate Relationship Department |
| Complex, Bandra (E), Mumbai-400051 | Phiroze Jeejeebhoy Towers, |
| | Dalal Street, Fort, Mumbai- 400001 |
| | |
| Symbol - HIGHWAYS | Scrip Code - 974227, 974228, 975333 ("Non-Convertible |
| | Debentures") & 727926 ("Commercial Paper") |

Sub: Statement of Investor Complaints for Highways Infrastructure Trust ('HIT/Trust') for the quarter ended September 30, 2024.

Reference:

- 1. Regulation 23 of Securities and Exchange Board of India (Infrastructure Investment Trusts) Regulations, 2014, read with Master Circular No. SEBI/HO/DDHS-PoD-2/P/CIR/2024/44 dated May 15, 2024 and as amended by SEBI Circular No. SEBI/HO/DDHS/DDHS-PoD-2/P/CIR/2024/114 dated August 22, 2024;
- 2. Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 as amended.

We are enclosing herewith the Statement of Investor Complaints for the quarter ended September 30, 2024, for Highways Infrastructure Trust (the "**Trust**"), issued by Link Intime India Private Limited, Registrar & Share Transfer Agent of the Trust.

Kindly take the above information on your records.

The same is also available on the website of the Trust i.e. www.highwaystrust.com.

Thanking you,

For Highway Concessions One Private Limited

(acting as an Investment Manager of Highways Infrastructure Trust)

Meghana Singh Authorised Signatory

Place: Mumbai Encl:A/a

CC:

| Axis Trustee Services Limited | Catalyst Trusteeship Limited | ICICI Bank Ltd. |
|---------------------------------|----------------------------------|--------------------------------|
| ("Trustee of the HIT") | ("Debenture Trustee") | ("Issuing & Paying Agent") |
| Axis House, Bombay Dyeing Mills | 901 9th Floor Tower B. Peninsula | ICICI Bank Towers Bandra Kurla |
| Compound, | Business Park, Senapati Bapat | - |
| , | Marg, Lower Parel, Mumbai – | 1 |
| Mumbai – 400025, Maharashtra, | 400013, Maharashtra, India | Maharashtra, India |
| India | | |



LINK INTIME INDIA PVT LIMITED C-101, 247 Park, L.B.S. Marg, Vikhroli (West), Mumbai – 400083

Phone: (022) 4918 6000; Fax: (022) 4918 6060 CIN: U67190MH1999PTC118368

Date: 07/10/2024

HIGHWAYS INFRASTRUCTURE TRUST Investors' Grievances Report Period from 01/07/2024 to 30/09/2024 (ISIN-INE0KXY23015)

Please refer the below consolidated Investor Grievance Details for the period from 01.07.2024 to 30.09.2024.

| Description of Investors Grievances for the above Period | No of Grievances |
|--|---------------------|
| Total Grievances pending at the Beginning of | |
| Period | 0 |
| Grievances received by Post | 0 |
| Grievances received by Emails | 0 |
| N.S.E. | 0 |
| B.S.E. | 0 |
| SEBI | 0 |
| Total Grievances attended at the end of Period | 0 |
| Total Grievances pending at the end of Period | 0 |

We confirm that NO complaints remained unattended / pending for more than 21 days.

NDIA Thanking you,

For Link Intime India Pvt Ltd

Authorized Signatory

Annexure

| Anne | xure | |
|--|--|-------------------|
| For Financial Year (FY) 2024-25 | | |
| | All complaints including SCORES complaints | SCORES complaints |
| Number of investor complaints pending at the beginning of the year. | Nil | Nil |
| Number of investor complaints received during the year. | Nil | Nil |
| Number of investor complaints disposed of during the year. | Nil | Nil |
| Number of investor complaints pending at the end of the year. | Nil | Nil |
| Average time taken for redressal of complaints | - | • |
| For Quarter Ending (QE) September 30, 2024 | | |
| | All complaints including SCORES complaints | SCORES complaints |
| Number of investor complaints pending at the beginning of the Quarter. | Nil | Nil |
| Number of investor complaints received during the Quarter. | Nil | Nil |
| Number of investor complaints disposed of during the Quarter. | Nil | Nil |
| Number of investor complaints pending at the end of the Quarter. | Nil | Nil |
| Average time taken for redressal of complaints for the Quarter | Nil | Nil |

| Complaints p | ending during | FY 2024- | 25 & Quart | er ended S | eptember 3 | 0, 2024 | |
|-------------------|------------------------------------|---------------|-----------------------------|---------------|----------------|---------------------------------|--------------|
| | Less than 1 month | 1-3 months | 3-6 months | 6-9 months | 9-12 months | Greater than 12 months | Total |
| All complaints | Nil | Nil | Nil | Nil | Nil | Nil | Nil |
| SCORES complaints | Nil | Nil | Nil | Nil | Nil | Nil | Nil |
| | | | | | | | |
| Complaints re | solved during | FY 2024- | 25 & Quart | er ended s | eptember 3 | 0,2024 | -1 |
| Complaints re | esolved during Less than 1 month | 1-3 months | 25 & Quart 3-6 months | 6-9 months | 9-12 months | 0, 2024 Greater than 12 months | Total |
| All complaints | Less than 1 | 1-3 | 3-6 | 6-9 | 9-12 | Greater than | Total |





Link Intime India Pvt. Ltd.

CIN: U67190MH1999PTC118368 C-101, 247 Park, L.B.S. Marg, Vikhroli (West), Mumbai - 400 083.

Tel.: +91 22 4918 6000 Fax: +91 22 4918 6060

E-mail : mumbai@linkintime.co.in Website : www.linkintime.co.in

Date: 07.10.2024

TO,

UNIT: HIGHWAYS INFRASTRUCTURE TRUST

ISIN'S: INE0KXY07018 INE0KXY07026 INE0KXY07034 INE0KXY14022

| Sub.: | Statement of Investor Complaints for the period ended as on September 30, 2024 w.r.t. Non-Convertible Debentures ("NCDs") |
|-------|--|
| Ref.: | Regulation 13 (3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations") |

We, Link Intime India Private Limited, are the Registrar and Transfer Agents of the Company w.r.t. said NCDs, only for providing electronic connectivity.

We further confirm that during the period from 01^{st} July 2024 to 30^{th} September 2024, we have not received any complaints/ grievances from holders of the NCDs issued by the Company and a summary of the same, as required in terms of the SEBI Listing Regulations as mentioned in the below table:

| Particulars | No. of Complaints |
|--|-------------------|
| Pending at the beginning of the quarter | 0 |
| Received during the quarter | 0 |
| Disposed off during the quarter | 0 |
| Remaining unresolved at the end of the quarter | 0 |

This is for your information.

Thanking You.

Yours faithfully

For Link Antime India Pvt Ltd.

Garresh Jadhav

Asst. Vice President - Depository Operations