

January 16, 2025

<p>To, National Stock Exchange of India Limited, Listing Compliance Department, Exchange Plaza, C-1, Block-G, Bandra Kurla Complex, Bandra (E), Mumbai-400051</p> <p>Symbol: HIGHWAYS</p>	<p>To, BSE Limited Corporate Relations Department, 25th Floor, P J Towers, Dalal Street, Fort, Mumbai – 400 001</p> <p>Security Codes: 974227, 974228, 975333 (“Non-Convertible Debentures”) & 728473, (“Commercial Paper”)</p>
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Sub: Statement of Investor Complaints for Highways Infrastructure Trust (‘HIT/Trust’) for the quarter ended December 31, 2024.

Reference:

1. Regulation 23 of Securities and Exchange Board of India (Infrastructure Investment Trusts) Regulations, 2014, read with Master Circular No. SEBI/HO/DDHS-PoD-2/P/CIR/2024/44 dated May 15, 2024 and as amended by SEBI Circular No. SEBI/HO/DDHS/DDHS-PoD-2/P/CIR/2024/114 dated August 22, 2024;
2. Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 as amended.

Dear Sir/ Madam,

We are enclosing herewith the Statement of Investor Complaints for the quarter ended December 31, 2024, for Highways Infrastructure Trust (“**Trust**”), issued by MUFG Intime India Private Limited (Formerly known as Link Intime India Private Limited), Registrar & Share Transfer Agent of the Trust.

The said information is also being uploaded on the website of the Trust at www.highwaystrust.com.

You are requested to kindly take the same on record.

Yours faithfully,

For **Highways Infrastructure Trust**

(acting through its Investment Manager – **Highway Concessions One Private Limited**)

Gajendra Mewara

Company Secretary & Compliance Officer

M. No. – ACS 22941

Place: Mumbai

CC:

<p>Axis Trustee Services Limited (“Trustee of HIT”) Axis House, Bombay Dyeing Mills Compound, Pandurang Budhkar Marg, Worli, Mumbai - 400025</p>	<p>Catalyst Trusteeship Limited (“Debenture Trustee”) Windsor, 6th floor, Office No. 604, C.S.T Road, Kalina, Santacruz (East), Mumbai – 400098</p>	<p>ICICI Bank Limited (“Issuing & Paying Agent”) ICICI Bank Towers, Bandra Kurla Complex, Bandra, (East), Mumbai - 400051</p>
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MUFG Intime India Pvt. Ltd.

CIN : U67190MH1999PTC118368

C-101, Embassy 247, L. B. S. Marg,
Vikhroli (West), Mumbai - 400 083.

Tel. : +91 22 4918 6000.

Website: www.linkintime.co.in

Date: 06/01/2025

HIGHWAYS INFRASTRUCTURE TRUST

Investors' Grievances Report

Period from 01/10/2024 to 31/12/2024
(ISIN-INE0KXY23015)

Please refer the below consolidated Investor Grievance Details for the period from 01.10.2024 to 31.12.2024.

Description of Investors Grievances for the above Period	No of Grievances
Total Grievances pending at the Beginning of Period	0
Grievances received by Post	0
Grievances received by Emails	0
N.S.E.	0
B.S.E.	0
S E B I	0
Total Grievances attended at the end of Period	0
Total Grievances pending at the end of Period	0

We confirm that NO complaints remained unattended / pending for more than 21 days.

Thanking you,

For MUFG Intime India Pvt. Ltd.
(Formerly known as Link Intime India Pvt. Ltd.)

Authorized Signatory



MUFG

Annexure

For Financial Year (FY) 2024-25		
	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the year.	Nil	Nil
Number of investor complaints received during the year.	Nil	Nil
Number of investor complaints disposed of during the year.	Nil	Nil
Number of investor complaints pending at the end of the year.	Nil	Nil
Average time taken for redressal of complaints	-	-

For Quarter Ending (QE) December 31,2024		
	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the Quarter.	Nil	Nil
Number of investor complaints received during the Quarter.	Nil	Nil
Number of investor complaints disposed of during the Quarter.	Nil	Nil
Number of investor complaints pending at the end of the Quarter.	Nil	Nil
Average time taken for redressal of complaints for the Quarter	Nil	Nil

Complaints pending during FY 2024-25 & Quarter ended December 31,2024							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	Nil	Nil	Nil	Nil	Nil	Nil	Nil
SCORES complaints	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Complaints resolved during FY 2024-25 & Quarter ended December 31,2024							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	Nil	Nil	Nil	Nil	Nil	Nil	Nil
SCORES complaints	Nil	Nil	Nil	Nil	Nil	Nil	Nil

**MUFG Intime India Private Limited**

(Formerly known as Link Intime India Private Limited)

CIN: U67190MH1999PTC118368

C-101, Embassy 247, L.B.S. Marg,
Vikhroli (West), Mumbai - 400 083

Phone: +91 22 4918 6000

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Email: mumbai@linkintime.co.inWebsite: www.linkintime.co.in**Date: 14.01.2025****Ref: LIPL / DEBENTURE /****TO,****UNIT: HIGHWAYS INFRASTRUCTURE TRUST****ISIN'S: NCD: INE0KXY07018 INE0KXY07026 INE0KXY07034****ISIN'S: CP: INE0KXY14030 INE0KXY14022**

Sub.:	Statement of Investor Complaints for the period ended as on December 31, 2024 w.r.t. Non-Convertible Debentures ("NCDs") and Market Linked Debentures ("MLDs") - (Collectively known as "Debentures") & Cpmmercial Papers (CPs)
Ref.:	Regulation 13 (3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations")

We, Link Intime India Private Limited, are the Registrar and Transfer Agents of the "Trust" w.r.t. said "Debentures" only for providing electronic connectivity to the Trust.

We further confirm that during the period from **01st October 2024** to **31st December 2024**, we have not received any complaints/ grievances from holders of the NCDs issued by the Company and a summary of the same, as required in terms of the SEBI Listing Regulations as mentioned in the below table:

Particulars	No. of Complaints
Pending at the beginning of the quarter	0
Received during the quarter	0
Disposed off during the quarter	0
Remaining unresolved at the end of the quarter	0

This is for your information.

Thanking You.

Yours faithfully,

For MUFG Intime India Private Limited


Ganesh Jadhav
Senior Associate Vice President-Depository Operations