

October 19, 2025

To,

National Stock Exchange of India Limited Listing Compliance Department Exchange Plaza, C-1, Block-G Bandra Kurla Complex, Bandra (E), Mumbai-40005 Symbol: Vertis	BSE Limited Corporate Relationship Department Phiroze Jeejeebhoy Towers, Dalal Street, Fort, Mumbai-400001 Security Codes: 974228, 974227, 975333, 976771 and 976854 (" Non-Convertible Debentures ") & 728473 (" Commercial Paper ")
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Sub: Submission of Statement of Investor Complaints for Vertis Infrastructure Trust for the quarter ended September 30, 2025

Reference:

1. Regulation 23 of Securities and Exchange Board of India (Infrastructure Investment Trusts) Regulations, 2014, read with SEBI Master Circular No. SEBI/HO/DDHS-PoD-2/P/CIR/2025/102 dated July 11, 2025, as amended and updated; and
2. Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 as amended.

Dear Sir/ Madam,

We are enclosing herewith the Statement of Investor Complaints for the quarter ended September 30, 2025 for Vertis Infrastructure Trust (*formerly known as Highways Infrastructure Trust*) ("Trust"), issued by MUFG Intime India Private Limited (*formerly known as Link Intime India Private Limited*), Registrar & Share Transfer Agent of the Trust.

The said information is also being uploaded on the website of the Trust at www.vertis.co.in.

You are requested to kindly take the same on record.

Yours faithfully,

For **Vertis Infrastructure Trust**
(*formerly known as Highways Infrastructure Trust*)
(acting through its Investment Manager - **Vertis Fund Advisors Private Limited**)
(*formerly known as Highway Concessions One Private Limited*)

Gajendra Mewara
Company Secretary & Compliance Officer
Place: Mumbai

Registered Office Address:

Unit No. 601-602, 6th Floor, Windsor House, Off CST Road, Kalina,
Santacruz (E), Vidyanagari, Mumbai-400098



SEBI Registration Number:
IN/InvIT/21-22/0019



Tel:
+91 22 6107 3200



Email:
highwaysinvit@highwayconcessions.com



Web:
www.vertis.co.in

CC:**Axis Trustee Services Limited**
("Unit Trustee")Axis House, Bombay Dyeing Mills
Compound, Pandurang Budhkar
Marg, Worli, Mumbai – 400025, MH**Catalyst Trusteeship Limited**
("Debenture Trustee")901, 9th Floor, Tower B, Peninsula
Business Park, Senapati Bapat Marg,
Lower Parel, Mumbai – 400013, MH**ICICI Bank Limited**
("Issuing & Paying Agent")ICICI Bank Towers, Bandra
Kurla Complex, Bandra, (East),
Mumbai – 400051 MH**Registered Office Address:**Unit No. 601-602, 6th Floor, Windsor House, Off CST Road, Kalina,
Santacruz (E), Vidyanagari, Mumbai-400098**SEBI Registration Number:**
IN/InvIT/21-22/0019**Tel:**
+91 22 6107 3200**Email:**
highwaysinvit@highwayconcessions.com**Web:**
www.vertis.co.in

Date: 06/10/2025**VERTIS INFRASTRUCTURE TRUST****Investors' Grievances Report****Period from 01/07/2025 to 30/09/2025
(ISIN-INE0KXY23015)**

Please refer the below consolidated Investor Grievance Details for the period from 01.07.2025 to 30.09.2025.

Description of Investors Grievances for the above Period	No of Grievances
Total Grievances pending at the Beginning of Period	0
Grievances received by Post	0
Grievances received by Emails	0
N.S.E.	0
B.S.E.	0
S E B I	0
Total Grievances attended at the end of Period	0
Total Grievances pending at the end of Period	0

We confirm that NO complaints remained unattended / pending for more than 21 days.

Thanking you,

For MUFG Intime India Private Limited.

(Formerly known as Link Intime India Private Limited.)

Authorized Signatory





MUFG

Annexure

For Financial Year (FY) 2025-26		
	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the year.	Nil	Nil
Number of investor complaints received during the year.	Nil	Nil
Number of investor complaints disposed of during the year.	Nil	Nil
Number of investor complaints pending at the end of the year.	Nil	Nil
Average time taken for redressal of complaints	-	-

For Quarter Ending (QE) September 30,2025		
	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the Quarter.	Nil	Nil
Number of investor complaints received during the Quarter.	Nil	Nil
Number of investor complaints disposed of during the Quarter.	Nil	Nil
Number of investor complaints pending at the end of the Quarter.	Nil	Nil
Average time taken for redressal of complaints for the Quarter	Nil	Nil

Complaints pending during FY 2025-26 & Quarter ended September 30,2025							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	Nil	Nil	Nil	Nil	Nil	Nil	Nil
SCORES complaints	Nil	Nil	Nil	Nil	Nil	Nil	Nil

Complaints resolved during FY 2025-26 & Quarter ended September 30,2025							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	Nil	Nil	Nil	Nil	Nil	Nil	Nil
SCORES complaints	Nil	Nil	Nil	Nil	Nil	Nil	Nil





MUFG Intime India Private Limited
(Formerly Link Intime India Private Limited)
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Vikhroli (West), Mumbai - 400 083
Phone: +91 22 4918 6000
Fax: +91 22 4918 6060
Email: mumbai@linkintime.co.in
Website: www.linkintime.co.in

Date: 11.10.2025

TO,
UNIT: VERTIS INFRASTRUCTURE TRUST

ISIN'S:

INE0KXY07018	INE0KXY07034	INE0KXY07059	INE0KXY14048
INE0KXY07026	INE0KXY07042	INE0KXY14030	-

Sub.:	Statement of Investor Complaints for the period ended as on September 30, 2025 w.r.t. Non-Convertible Debentures ("NCD's") and Commercial Papers ("CP's")
Ref.:	Regulation 13 (3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations")

We, MUFG Intime India Private Limited, are the Registrar and Transfer Agents of the Company w.r.t. said NCDs & CP's only for providing electronic connectivity.

We further confirm that during the period from **1st July 2025 to 30th September 2025**, we have not received any complaints/ grievances from holders of the NCDs & CP's issued by the Company and a summary of the same, as required in terms of the SEBI Listing Regulations as mentioned in the below table:


Particulars	No. of Complaints
Pending at the beginning of the quarter	0
Received during the quarter	0
Disposed off during the quarter	0
Remaining unresolved at the end of the quarter	0

This is for your information.

Thanking You.

Yours faithfully,

For MUFG Intime India Private Limited


Ganesh Jadhav
Senior Associate Vice President-Depository Operations

A Part of MUFG Corporate Markets, a division of MUFG Pension & Market Services

SINCE IT IS SYSTEM GENERATED WE WILL NOT BE ABLE TO PROVIDE YOU THE HARDCOPY OF THE SAME.